



JOANNA HENDERSON
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WEBSITE TERMS AND CONDITIONS

WWW.JHPSYCH.COM.AU

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PURPOSE

These Terms and Conditions govern your use of the website www.jhpsych.com.au. By using this website, you agree to these Terms and to the Practice’s Privacy Policy. If you do not agree, you should not use this website.

HEALTH AND EMERGENCY DISCLAIMER

The information on this website is general in nature and is provided for information and education only. Nothing on this website is a substitute for individual psychological, medical or other professional advice, diagnosis or treatment. Viewing this website, downloading information, or contacting us through the website does not create a psychologist–client relationship. A therapeutic relationship is only formed once you have been accepted as a client and have completed our intake and consent process.

If you are in crisis, feeling unsafe, or worried about harm to yourself or someone else, do not rely on this website or email. Please contact:

- 000 in an emergency
- your local hospital emergency department
- Lifeline 13 11 14 or another crisis support service available in your area.

CHANGES TO THESE TERMS

We may update these Terms and Conditions from time to time, for example to reflect changes in law or our services. Changes take effect when they are posted on this page. Where reasonable, we will highlight material changes. By continuing to use the website after changes are posted, you are taken to have accepted the updated Terms.



USE OF THIS WEBSITE

You agree that you will:

- use this website for lawful purposes only
- not interfere with or disrupt the website, its security, or other users
- not attempt to gain unauthorised access to any part of the site, server or associated systems.

We may suspend or restrict access to the website at any time if we reasonably believe these Terms have been breached or for maintenance and updates.

ACCURACY OF INFORMATION

We aim to keep information on this website accurate and up to date. However:

- content may not always reflect the most current clinical, legal or professional developments
- we do not warrant that the information is complete, current or error-free.

You are responsible for determining whether any information, products or services available through this website are suitable for your needs.

LIMITATION OF LIABILITY

To the maximum extent permitted by law:

- we are not liable for any loss, damage, costs or expenses (including indirect or consequential loss) arising from:
 - your use of, or reliance on, any information contained on this website
 - any interruption or unavailability of the website
 - any viruses, malicious code or other harmful components (although we take reasonable steps to keep the site secure)
 - any linked third-party sites, content, products or services.

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We are committed to protecting your privacy and handling personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles. Our Privacy Policy explains what personal information we collect, how we use and store it, and how you can access or correct your information or make a complaint. By using this website, you consent to us handling your personal information as described in our Privacy Policy. We do not sell your personal information. We may use de-identified,



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If you breach this term, we reserve the right to seek any remedies available at law, including for loss or damage suffered as a result of unauthorised use of our content.

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COMPLETE AGREEMENT

These Terms and Conditions, together with our Privacy Policy, form the entire agreement between you and Joanna Henderson, Clinical Psychologist in relation to your use of this website. If any part of these Terms is found to be invalid or unenforceable, that part will be read down or removed, and the remaining Terms will continue in full force.

GOVERNING LAW AND JURISDICTION

These Terms are governed by the laws of Queensland, Australia. If a dispute arises in connection with these Terms or your use of the website, you agree to submit to the exclusive jurisdiction of the courts of Queensland and the courts that hear appeals from them.

QUESTIONS ABOUT THESE TERMS

If you have questions about these Terms and Conditions, please contact:

- Email: admin@jhpsych.com.au